Resources for Residents – Where to Turn for Help During COVID-19

During these unprecedented times, the Bucks County Drug & Alcohol Commission, Inc. continues to be available to help with any questions, concerns and needed resources. Please contact our Approval of Care Department at 215-444-2730 (Monday – Friday from 8:30 am to 4:30 pm).

An additional resource is Bucks Human Services Connect – The Hub. The Hub provides access to all human services resources, in-person and virtually, for Bucks County residents, their families and those who support them. The Hub is located on the first floor of the Administration Building in Doylestown, Monday through Friday from 10:00 am to 4:00 pm. Call 215-348-6201 or email TheHub@buckscounty.org.

There have been some changes as to how drug and alcohol treatment and services are accessed. The information below will help guide you in connecting with drug and/or alcohol treatment, as well as give some additional resources. Adult and adolescent services are available throughout Bucks County.

The first step in accessing treatment is to have a drug and alcohol assessment to determine the type of treatment and recovery plan needed. Many of the assessments will occur via Telehealth. For more information, please call our Approval of Care Department at 215-444-2730 or visit www.bcdac.org. If treatment is needed after hours, you or your family member can go to or call Gaudenzia Lower Bucks, which is available 24/7.

Gaudenzia, Inc. - Lower Bucks
267-405-6530 | www.gaudenzia.org | 24/7 | In Person or Telehealth

- To access treatment for those who have private health insurance, call the number on the back of the insurance card listed under Mental Health/Substance Abuse to find an in-network provider.

- To access treatment if you are a Veteran, or have Medical Assistance or do not have insurance, please call one of the agencies below. Individuals who are considered a priority population, such as pregnant women who use substances, persons who inject drugs, overdose survivors, Veterans and adolescents, are exempt from any limitations. Preferential treatment is given to pregnant females. Please call one of the agencies listed below for an assessment.

Assessment Sites

Upper Bucks
Penn Foundation, Inc.
215-257-9999 | 1-800-245-7366
www.pennfoundation.org
Hours: M-F 8 am – 3:00 pm
In Person or Telehealth

Central Bucks
SOAR Corp
215-444-0808
www.soarcorp.org
Hours: M-F 5:30 am – 2:00 pm
In Person

Lower Bucks
Gaudenzia, Inc. - Lower Bucks
267-405-6530
www.gaudenzia.org
Hours: 24/7
In Person or Telehealth
DUI
For court-ordered Driving Under the Influence (DUI) classes, assessment and treatment services

Bucks County
Family Service Association of Bucks County
215-494-9090
www.fsabc.org

Upper & Central Bucks
The Council of Southeast Pennsylvania, Inc.
215-345-6644
www.councilsepa.org

Lower Bucks
Livengrin Foundation, Inc.
215-946-4029
www.livengrin.org

Family Supports
Free Family Education and Support Groups are available to help family members of individuals with substance use disorder. Call our office at 215-444-2700 or contact BCARES Family Connect for details.

BCARES Family Connect is made up of a group of family members who all have a loved one with a substance use disorder. The goal of Family Connect is to support families and loved ones of persons suffering with substance use disorders by sharing their lived experiences and connecting them to resources to help in their journey. Family Connect volunteers are available 24/7 by telephone, text or email. They can be reached via email at BCARESFamilyConnect@gmail.com.

Centers of Excellence
A Center of Excellence (COE) is an agency identified to help ensure that underinsured and uninsured individuals with substance use disorder stay in treatment to receive follow-up care and are supported within their communities. There are two Centers of Excellence in Bucks County: Penn Foundation, Inc. (267-404-5990) and Family Service Association of Bucks County (215-757-6916).

Recovery Community Centers and Intensive Case Management Services
For more information about The Council of Southeast Pennsylvania, Inc. (CSEPA)’s Recovery Community Centers, Intensive Case Management and Recovery Coaches or family support services, visit www.councilsepa.org/programs/pro-act or call 215-788-3738, Monday – Friday from 9:00 am to 5:00 pm.

For recovery and support questions, call CSEPA’s Information Line at 1-800-221-6333, Monday – Friday from 9:00 am to 9:00 pm. If you are interested in CRS services or Recovery Support Zoom Groups, visit the Recovery Support Chat at https://zoom.us/j/703846091.

Recovery Houses
Recovery Houses are located throughout Bucks County and provide a safe living environment for individuals seeking recovery and support. For more information, visit www.bucksrecoveryhouses.com.

Bucks County Recovery Residence Oversight Committee (BC-ROC) has established the Recovery House Scholarship Program to assist with funding up to 60 days of housing for individuals in need who are enrolled or eligible for Magellan/Health Choices of Bucks County. Visit www.bcdac.org or call 215-444-2711 for more information.

For more information about the full array of drug and alcohol services available in Bucks County, visit www.bcdac.org.

If you have a complaint about assessment or treatment services you’ve received, call BCDAC, Inc. at 215-444-2714 or email dnacomplaints@buckscounty.org.