

# Bucks County Drug & Alcohol Commission, Inc.

55 East Court Street, 4<sup>th</sup> Floor  
Doylestown, PA 18901  
(215) 444-2700  
(215) 348-7826 (Fax)

Diane W. Rosati, MA  
Executive Director  
dwrosati@buckscounty.org  
www.bcdac.org

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## Resources for Residents – Where to Turn for Help During COVID 19

During these unprecedented times, the Bucks County Drug & Alcohol Commission, Inc continues to be available to help with any questions, concerns and needed resources. Please contact our Approval of Care Department at **215-444-2730** (Monday – Friday from 8:30 am to 4:30 pm).

An additional resource is the Helpline through Bucks County to help anyone who needs resources or someone to talk to about a mental health and/or drug and alcohol concern. The number for the helpline is **215-399-5681** (Monday – Friday from 8:30 am to 4:30 pm).

There have been some changes as to how drug and alcohol treatment and services are accessed. The information below will help guide you in connecting with drug and/or alcohol treatment, as well as give some additional resources. Adult and adolescent services are available throughout Bucks County.

The first step in accessing treatment is to have a drug and alcohol assessment to determine the type of treatment and recovery plan needed. Many of the assessments will occur via Telehealth. For more information, please call our Approval of Care Department at 215-444-2730 or visit [www.bcdac.org](http://www.bcdac.org). If treatment is needed after hours, you or your family member can go to or call Gaudenzia Lower Bucks, which is available 24/7.

### Gaudenzia, Inc. - Lower Bucks

267-405-6530 | [www.gaudenzia.org](http://www.gaudenzia.org) | 24/7 | In Person Assessments

- **To access treatment for those who have private health insurance**, call the number on the back of the insurance card listed under Mental Health/Substance Abuse to find an in-network provider.
- **To access treatment if you are a Veteran, or have Medical Assistance or do not have insurance**, please call one of the agencies below. Individuals who are considered a priority population, such as pregnant women who use substances, persons who inject drugs, overdose survivors, Veterans and adolescents, are exempt from any limitations. Preferential treatment is given to pregnant females. Please call one of the agencies listed below for an assessment.

## Assessment Sites

### Upper Bucks

**Penn Foundation, Inc.**  
215-257-9999 | 1-800-245-7366  
[www.pennfoundation.org](http://www.pennfoundation.org)  
Hours: M-F 8 am-3 pm  
In Person or Telehealth

### Lower Bucks

**Gaudenzia, Inc. - Lower Bucks**  
267-405-6530 | [www.gaudenzia.org](http://www.gaudenzia.org)  
24/7 | In Person

**Pyramid Healthcare, Inc.**  
215-244-7607  
[www.pyramidhealthcarepa.com](http://www.pyramidhealthcarepa.com)  
Hours: M-Th 8 am-6 pm, Fri 8 am-2 pm  
Telehealth

### Central Bucks

**Aldie Foundation, Inc.**  
215-345-8530 | [www.aldie.org](http://www.aldie.org)  
Hours: M-F 8:30 am-1 pm | Telehealth

**SOAR Corp**  
215-444-0808 | [www.soarcorp.org](http://www.soarcorp.org)  
Hours: M-F 5:30 am-2 pm | In Person

## DUI

For court-ordered Driving Under the Influence (DUI) classes, assessment and treatment services

**Bucks County**  
**Family Service Association of Bucks County**  
215-494-9090 | [www.fsabc.org](http://www.fsabc.org)

**Upper & Central Bucks County**  
**The Council of Southeast Pennsylvania, Inc.**  
215-345-6644 | [www.councilsepa.org](http://www.councilsepa.org)

**Lower Bucks County**  
**Livengrin Foundation, Inc.**  
215-946-4029 | [www.livengrin.org](http://www.livengrin.org)

## Family Supports

Free Family Education and Support Groups are available to help family members of individuals with substance use disorder. Call our office at 215-444-2700 or contact BCARES Family Connect for details.

BCARES Family Connect is made up of a group of family members who all have a loved one with a substance use disorder. The goal of Family Connect is to support families and loved ones of persons suffering with substance use disorders by sharing their lived experiences and connecting them to resources to help in their journey. Family Connect volunteers are available 24/7 by telephone, text or email. They can be reached via email at [BCARESFamilyConnect@gmail.com](mailto:BCARESFamilyConnect@gmail.com).

## Centers of Excellence

A **Center of Excellence (COE)** is an agency identified to help ensure that underinsured and uninsured individuals with substance use disorder stay in treatment to receive follow-up care and are supported within their communities. There are two Centers of Excellence in Bucks County: Penn Foundation, Inc. (267-404-5990) and Family Service Association of Bucks County (215-757-6916).

## Recovery Community Centers and Intensive Case Management Services

For more information about The Council of Southeast Pennsylvania, Inc. (CSEPA)'s Recovery Community Centers, Intensive Case Management and Recovery Coaches, visit [www.councilsepa.org/programs/pro-act](http://www.councilsepa.org/programs/pro-act) or call 215-788-3738, Monday – Friday from 9 am to 5 pm.

For recovery and support questions, call CSEPA's Information Line at 1-800-221-6333, Monday – Friday from 9 am to 9 pm. If you are interested in CRS services or Recovery Support Zoom Groups, go to the Recovery Support Chat at <https://zoom.us/j/703846091>.

## Recovery Houses

Recovery Houses are located throughout Bucks County and provide a safe living environment for individuals seeking recovery and support. For more information, visit [www.bucksrecoveryhouses.com](http://www.bucksrecoveryhouses.com).

**Bucks County Recovery Residence Oversight Committee (BC-ROC)** has established the Recovery House Scholarship Program to assist with funding up to 60 days of housing for individuals in need who are enrolled or eligible for Magellan/Health Choices of Bucks County. Visit [www.bcdac.org](http://www.bcdac.org) or call 215-444-2711 for more information.

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For more information about the full array of drug and alcohol services available in Bucks County, visit [www.bcdac.org](http://www.bcdac.org).

If you have a complaint about assessment or treatment services you've received, call BCDAC, Inc. at 215-444-2714 or email [dnacomplaints@buckscounty.org](mailto:dnacomplaints@buckscounty.org).